



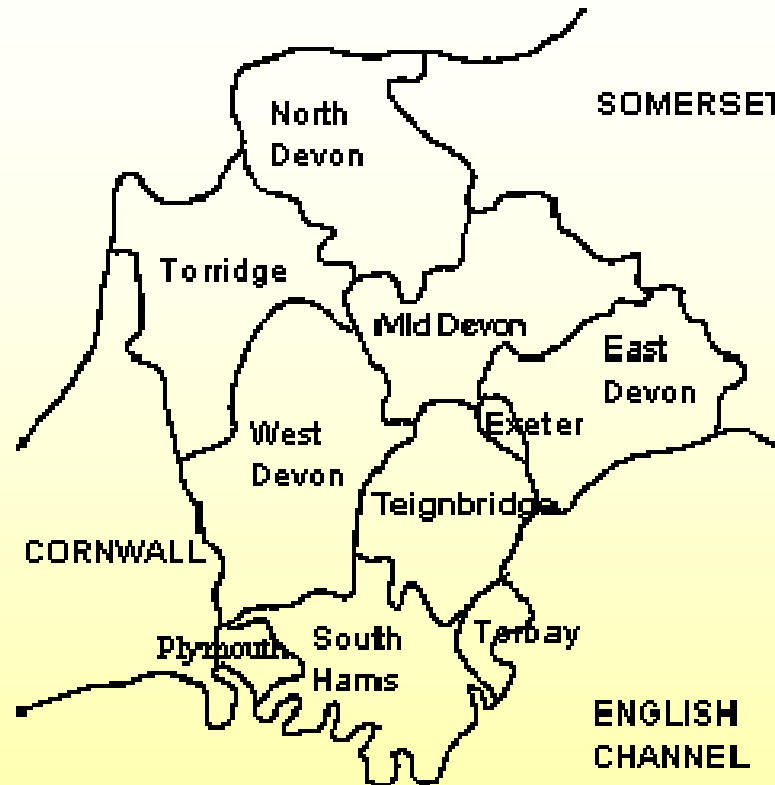
# PRINCE2 e-Learning

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# Agenda

- About Teignbridge District Council (TDC)
  - Why PRINCE2
- Corporate PRINCE2 Programme
  - E-Innovation Opportunity
    - Partnering
  - E-Learning Solution
- TDC PRINCE2 Roll-out Project
  - Any Questions?

# Teignbridge District Council



- Coastal, rural and small town (Newton Abbot)
- Includes part of Dartmoor National Park

# Teignbridge District Council (cont.)

- “Good” CPA Assessment
- Lowest District Council Tax rise in the country
  - 0%
- Pro-active, so there are always projects in hand:
  - NHS Dentists
  - Provision of Playgrounds
  - Leisure Centre refurbishment
  - E-Government.

# Why PRINCE2

- Media and public awareness of failed projects (nationally, not TDC's!)
- Office of Government Commerce recommended Best Practice
- All the usuals:
  - Reduces risk by managing it
  - Ensures an organisation structure (Executive and Manager)
  - More likely to come in on time and to budget.

# Corporate PRINCE2 Programme

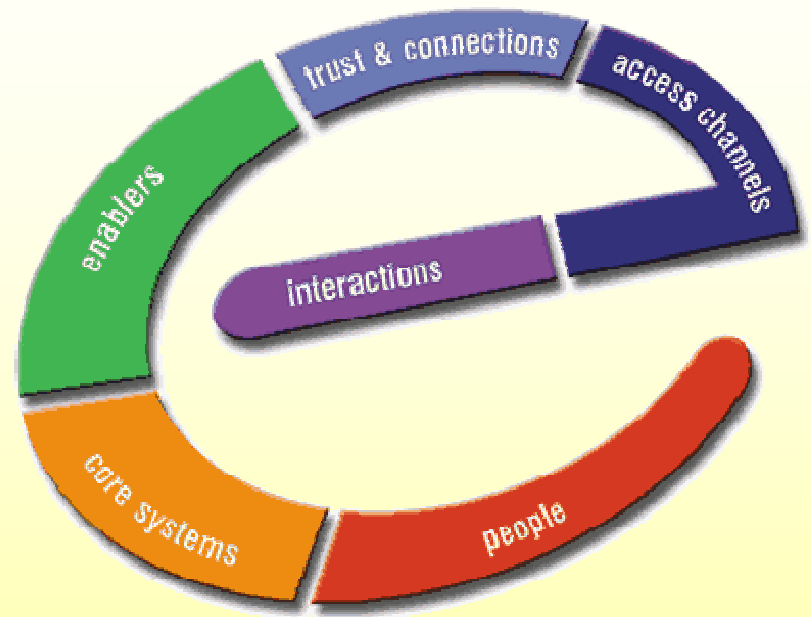
- Initial pitch to Wider Management Team (WMT) went down like a lead balloon.
- Head of ICT persevered
- Paul Bradley of SPOCE won over WMT and especially the Chief Executive.
- Programme put in place:
  - 2 in-house 5 day training courses agreed
  - 15 staff on each to Foundation (3 days), reducing to c.12 to Practitioner
  - Roll-out Project mandated.

# Corporate PRINCE2 Programme (cont.)

- However, there were a number of downsides to classroom training:
  - Needed a lot of preparatory homework
  - Some felt it very intense - “wrung out”
  - 5 days out-of-office for a dozen key people
  - Expensive.
- So, alternatives sought.

# E-Innovation Opportunity

- ODPM launches first round of support for e-Innovations
- One of the themes is e-Learning
- Partnerships encouraged by the ODPM
- TDC and partners (incl. SPOCE) make a successful bid.



# Partnering

- Adjacent districts had been offered and taken up places in initial classroom training
- All agreed that we needed more people qualified
- E-Learning supported by the ODPM seemed to be an attractive solution
- Initial partners:
  - Teignbridge District Council (lead)
  - Spoce Ltd
  - Teignbridge Strategic Partnership
  - West Devon Borough Council
  - Mid Devon District Council
- Later joiner
  - Torbay Council

# E-Learning Solution

- Fully bundled solution
- Caters for **trainees** at an **organisation** with one or more **mentors**
- Web based, needing only an Internet connection and standard browser at work or at home.

# For Trainees

- Online e-Learning facility with multiple features:
  - 12 modules
  - Voice summaries
  - Practical work
  - Lesson, module and overall progress tests
- Online forum open to all students and mentors
- PRINCE2 Manual (paper, CD-ROM or Web)
- Examinations (Foundation and Practitioner (if required)).

# Typical Module

http://www.prince2online.org.uk - Module: Organisation, Lesson: Organisation Home - Microsoft Internet Explorer

PRINCE2

SPOCE Passport to PRINCE2

Organisation

**Module Objectives**

The objective of the Organisation module is to help you understand the standard PRINCE2 Organisation Structure, which roles make up the entire Project Management team and help distinguish between the management and the direction of the project.

The concept of the Customer:Supplier environment will be covered and you will see how the Customer and Supplier management come forward from their separate organization / business areas to make up the Project Management Team.

Support Materials

- No questions on lesson
- Module Test
- PRINCE2 Test
- No Practical Work

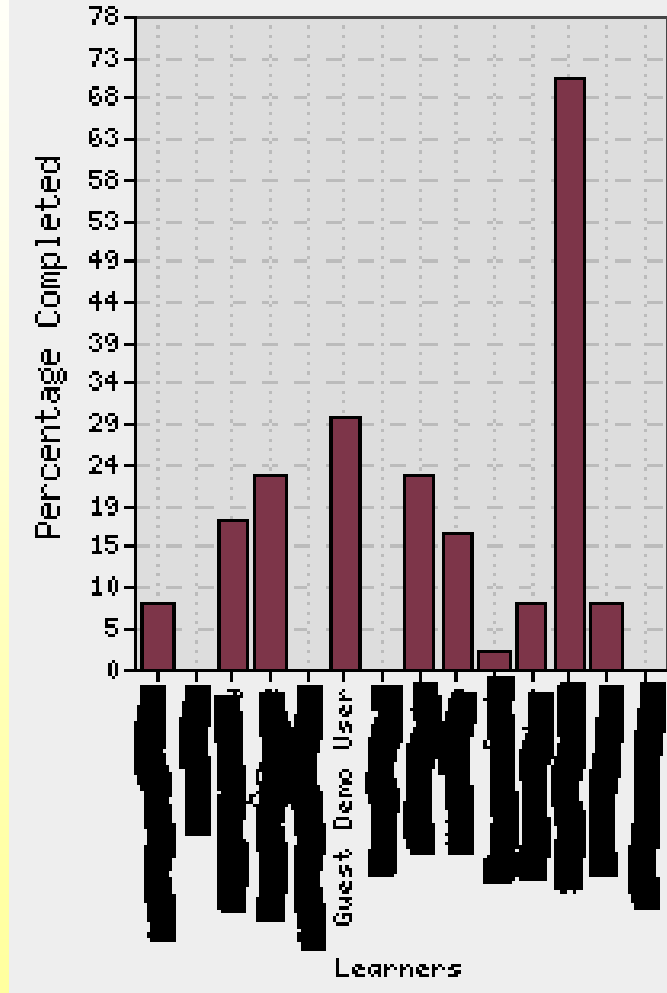
Done Internet

# For Mentors

- Workshops Guidance (Powerpoint Presentations and notes)
- Administration/Reporting system:
  - Maintain trainees
  - Reports on trainees (time spent, progress through modules, test results).
- All accessed through the “PRINCE2Online” portal, with in addition:
  - Demonstration version of e-learning system
  - Order form

# Progress Graph

Learning Progress - Percentage Completed



# Availability & Pricing

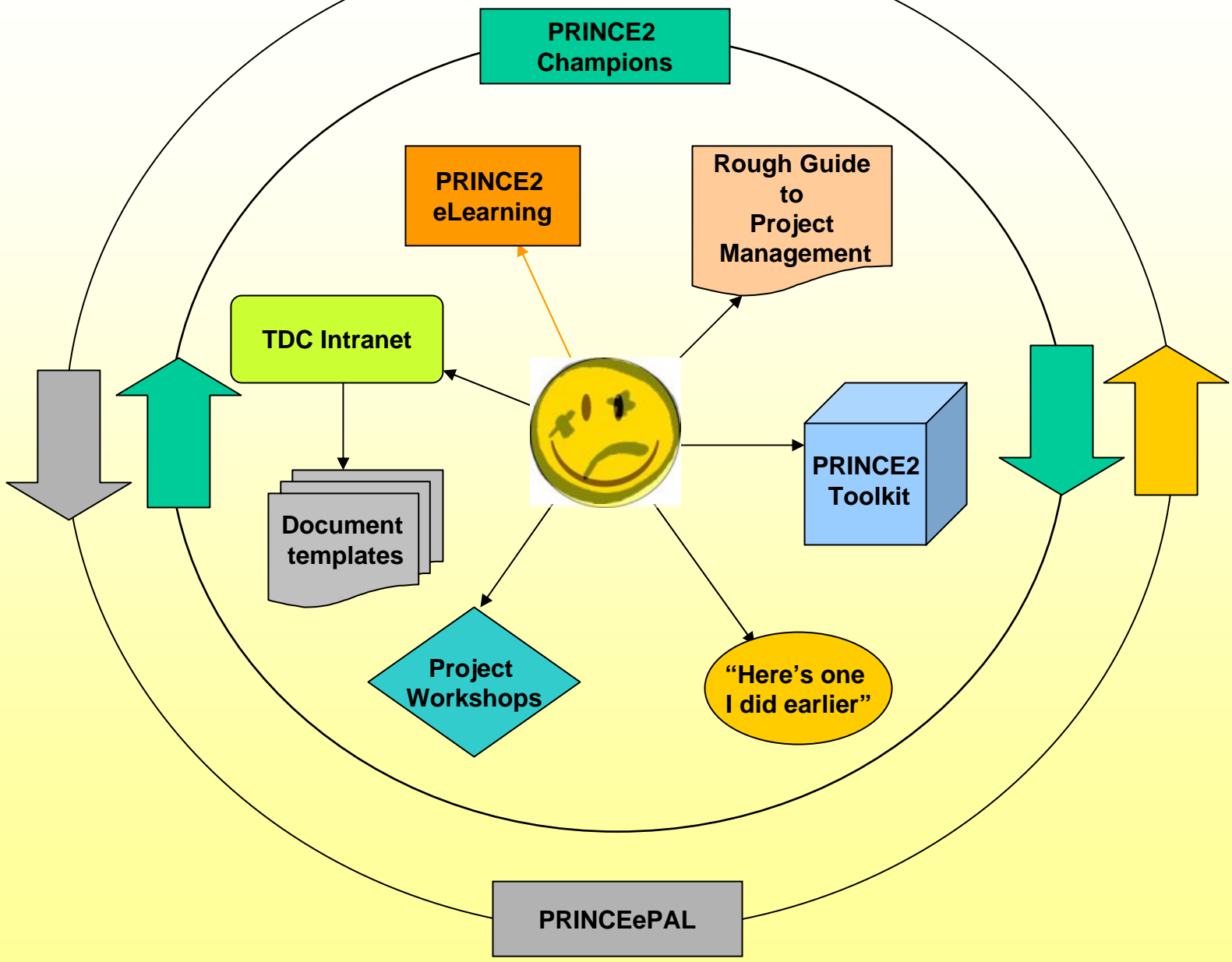
- Availability is **NOW**
- Only to local (& central) government authorities & non-profit-making organisations
- Cost for one trainee to Foundation exam

£350 (VAT Exempt)

# TDC PRINCE2 Roll-out Project

- To encourage a culture change so that the appropriate project management methodology is used throughout TDC
- Develop 3 levels of PRINCE2 and a decision process as to which to use:
  - The full thing
  - A “light” version
  - A simple checklist
- Set up a “Projects” area on the intranet:

# A supportive project management environment... The lonely project manager...



**Any Questions?**

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